

## **Deliver Effective Criticism**

GoSkills online course syllabus

Skill level Lessons Accredited by

Beginner 6 CPD

Pre-requisites Video duration Estimated study time

No prior experience needed 31m 1h 30m

Instructor

TJ Walker

## **Deliver Effective Criticism**

1 Start with Praise to Open Ears and the Heart

A helpful way to open up someone to constructive criticism is to begin by pointing out what they are doing well.

Increase Your Credibility By Paying Attention

Being a helpful guide to colleagues means paying attention to all that they do, not just one or two obvious problem areas.

Solate Exactly What is Wrong

Helpful guidance is focused and specific, so provide your criticism with directions and pinpoint where your colleague can begin to make changes.

Give Highly Specific Advice to Generate Improvement

Don't generalize when providing feedback; showing a colleague the first step to improvement allows them to find their own way.

End with Positive Context

It's not always easy to hear criticism, but when you share all the benefits that can come with change, a new direction can be welcome.

Ensure Your Criticism is Effective

Helping someone with vital pieces of feedback can benefit their performance as well as their relationship with you and others.

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